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GETTING TO APPOINTMENTS WITH MEDICAID

Non-Emergency Medical Transportation (NEMT)



Who's Eligible:

NH Medicaid recipients, when you have no other means of transportation to receive your Medicaid services.

Places to Go:

Medicaid-covered trips, like regular doctor's appointments, specialists, therapies, and pharmacy.

Types of Rides:

Family & Friends:

You get paid directly when you or someone you know drives. If available, you must use this option when public transit isn't available.

roughly **70¢** per mile

Public Transportation:

Riders under 65 years old must use public transportation if the starting and ending points are less than 1/2 mile from a bus route.

generally **48** hours in advance

Scheduled Rides:

A vehicle picks you up- use this option only if public transportation is not available and you do not have a friend or family member who can drive you.

New Trip Requests:

Medicaid Plan:



Scheduling:

844-909-7433

888-597-1192

833-301-2264

844-259-4780

844-304-6630



www.MTMLink.net



Pro Tips:

- Members can be reimbursed for parking and tolls- save receipts!
- Service animals are always allowed
- Recurring trips may be booked with a single call
- Call your plan's transportation vendor as soon as you experience an issue with a ride.
- Be prepared to schedule by knowing:
 - Date and time of appointment
 - When you will return
 - Name and address of facility
 - Name and type of doctor you are seeing

Our Presenters*:

- AmeriHealth Caritas** Michael Toth- MToth@amerihealthcaritasnh.com
- NH Healthy Families** Judy Tasker- Judy.L.Tasker@centene.com
- WellSense Health Plan** Danielle Murphy- Danielle.Murphy@wellsense.org
- DentaQuest** Tatiana Velez- Tatiana.Velez@greatdentalplans.com
- NH DHHS Fee For Service** Catrina Rantala- Catrina.D.Rantala@dhhs.nh.gov

**Please do not use this contact information to resolve emergency issues as it may delay efforts to resolve immediate needs.*

NEMT Quick Summary Guide:

